

**Access to Justice Module
of the World Justice Project General Population Poll 2018**

For the full General Population Poll survey instrument, please see: <https://bit.ly/2Vm3a1V>

ACCESS TO JUSTICE

READ: I am going to read you a list of problems and disputes that people commonly experience in everyday life. In each case, please tell me whether or not you have had any such problem during the past two years, by which I mean a problem that started since [today's month 2016] or started before then, but continued afterwards.

In the last two years, have you had ...?

(SURVEYOR: SHOW DISPUTES SHOWCARDS ONE AT A TIME. ASK ONLY FOR THE RESPONDENT TO MARK THE ONES THEY HAVE HAD.)

Problem Type Code	Problem Type Description	q19	q20
A1	Problems related to poor or incomplete professional services (for example, services from a lawyer, builder, mechanic, etc.)	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
A2	Problems related to obtaining a refund for faulty or damaged goods	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
A3	Major disruptions in the supply of utilities (e.g. water, electricity, phone) or incorrect billing	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
B1	Problems obtaining land titles, property titles, or permission for building projects for your own home	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
B2	Problems related to squatting and land grabbing	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
B3	Problems with your neighbors over boundaries or the right to pass through property, fences, or trees	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
B4	Problems with co-owners or community members over selling property	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
C1	Problems with a landlord about rental agreements, payments, repairs, deposits, or eviction	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
C2	Problems with a tenant about rental agreements or property damage	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
C3	Problems with your neighbors over noise, litter, parking spots, or pets	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
C4	Becoming homeless	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
D1	Divorce or separation	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
D2	Difficulties obtaining child support payments	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA

D3	Difficulties paying child support	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
D4	Dispute over child custody or visitation arrangements	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
D5	Threats or physical violence from a current partner, ex-partner or other household member	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
D6	Disagreement over the content of a will or the division of property after the death of a family member	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
E1	Difficulties obtaining a place at a school or other educational institution that you or your children are eligible to attend	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
E2	You or your children being bullied or harassed at school or another educational institution	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
E3	Problems with gangs, vandalism, or consumption of drugs or alcohol on the streets	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
F1	Injuries or health problems sustained as a result of an accident or due to poor working conditions	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
F2	Injuries or health problems sustained as a result of negligent or wrong medical or dental treatment	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
G1	Being dismissed from a job unfairly	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
G2	Difficulties obtaining wages or employment benefits that were agreed on in advance	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
G3	Harassment at work	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
H1	Difficulties obtaining public benefits or government assistance, such as cash transfers, pensions, or disability benefits.	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
H2	Difficulties accessing care in public clinics or hospitals	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
H3	Lack of access to water, sanitation, and/or electricity	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
I1	Being beaten up or arrested without justification by a member of the police or the military.	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
J1	Difficulties obtaining birth certificates for you or your children	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
J2	Difficulties obtaining a government-issued ID card	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
J3	Problems with you or your children's citizenship, residency, or immigration status	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA

J4	Tax disputes or disputes with other government bodies	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
K1	Being behind on and unable to pay credit cards, utility bills (e.g. water, electricity, gas), or a loan	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
K2	Being threatened by debt collectors over unpaid loans or bills	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
K3	Being threatened, harassed, or extorted by a mob, a gang or another criminal organization	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
L1	Difficulties collecting money owed to you	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
L2	Insurance claims being denied	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA

q20. SURVEYOR INSTRUCTIONS:

- **IF THE RESPONDENT DID NOT ANSWER “YES” TO ANY OF THE QUESTIONS IN q19, GO TO q43.**
- **IF THE RESPONDENT DID ANSWER “YES” TO ANY OF THE QUESTIONS IN q19, SHOW SHOWCARD “A” AND READ:** Thinking about the problems that you have experienced, and looking at this scale, where 0 represents the least serious and 10 represents the most serious problem you could ever face in your lifetime, please mark where on the scale you would place each of the issues or problems you have experienced. For example, a score of 2 might be a problem with a neighbor over a noisy party and a score of 8 might be being made homeless.
- **REVIEW ALL THE PROBLEMS CODED AS “YES” IN q19 AND READ EACH PROBLEM DESCRIPTION AS WORDED, THEN RECORD THE RESPONSE IN q20 ABOVE.**

q21. SURVEYOR INSTRUCTIONS: YOU WILL NOW CHOOSE ONE OF THE PROBLEMS IDENTIFIED IN q20 TO ASK THE RESPONDENT ADDITIONAL QUESTIONS ABOUT IT.

- **USE A RANDOM NUMBER GENERATOR TO PICK AMONG THOSE DISPUTES WITH A DEGREE OF SERIOUSNESS GREATER THAN 3 (4-10).**
- **IF THE RESPONDENT DOES NOT HAVE A DISPUTE WITH A DEGREE OF SERIOUSNESS BETWEEN 4 AND 10, USE A RANDOM NUMBER GENERATOR TO SELECT FROM AMONG ALL DISPUTES THAT WERE MARKED AS “YES” IN q19.**
- **IF IT IS NOT POSSIBLE TO USE A RANDOM NUMBER GENERATOR, PLEASE REFER TO THE SUPPLEMENTAL SURVEY MATERIALS FOR INSTRUCTIONS ON HOW TO SELECT A DISPUTE FOR q21.**

q21	[SURVEYOR: ENTER THE CODE OF THE PROBLEM TYPE SELECTED (A1 – L2)]	Code (A1-L2).....
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READ: You said you had [problem descriptor identified in q21]. I am now going to ask you some questions about how you went about dealing with this particular problem.

q22a	(ASK IF q21 = A1, A2, A3, B1, B2, B3, B4, C1, F1, I1 J4, K1, K2, K3, L1, L2) Was this problem related to your self-employment activity (own business, professional practice, or farm)?	Yes.....1 No.....2 (DON'T READ) DK/NA.....99
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q22b	Did any of the parties resort to physical violence during the dispute or in the process of settling the dispute?	Yes 1 No 2 (DON'T READ) DK/NA 99
q23	Did you obtain any information from the Internet, a software app, a video, printed material or the media to help you better understand or resolve the problem?	Yes 1 No 2 (DON'T READ) DK/NA 99
q24	Apart from anything you have told me about already, did you, or someone acting on your behalf, obtain information, advice or representation from any person or organization to help you better understand or resolve the problem? Please exclude any help provided by the other party. (SURVEYOR: IF THE RESPONDENT IS CONFUSED, READ: For example, from family or friends, a lawyer, a court, a religious or community leader, a trusted person or organization, or anybody else.)	Yes 1 No 2 (GO TO q27) (DON'T READ) DK/NA 99 (GO TO q27)
q25	Which advisers did you contact? (SURVEYOR: DO NOT READ. MARK ALL MENTIONED ANSWERS. PROMPT WITH: Any other legal advisers?) (SURVEYOR: IF THE RESPONDENT ANSWERED "1", REGARDLESS OF HOW MANY ANSWERS THE RESPONDENT GAVE, GO TO q26.)	A relative, friend, or acquaintance 1 A lawyer, professional advisor or advice service 2 (GO TO q28) A government legal aid office 3 (GO TO q28) A court, government body, or the police 4 (GO TO q28) A health or welfare professional 5 (GO TO q28) A trade union or employer 6 (GO TO q28) A religious or community leader or organization 7 (GO TO q28) A civil society organization or charity 8 (GO TO q28) Other organization 9 (GO TO q28) (DON'T READ) DK/NA 99 (GO TO q28)
q26	Did any of the family or friends who you contacted go to law school or work in an organization that provides legal advice?	Yes 1 (GO TO q28) No 2 (GO TO q28) (DON'T READ) DK/NA 99 (GO TO q28)
q27	What was the main reason why you did not consider getting information, advice, or representation from anyone? (SURVEYOR: DO NOT READ OUT OPTIONS. ALLOW RESPONDENTS TO ANSWER FREELY. MARK ONLY ONE OPTION.)	I thought the issues was not important or not difficult to resolve 1 Thought the other side was right 2 I did not think I needed advice 3 I was concerned about the financial cost 4 I had received help with a problem before and did not find it useful 5 I did not know who to call or where to get advice 6 I did not know I could get advice for this problem 7 Was scared to get advice 8 Advisers were too far away or it would take too much time 9 Other 10 (DON'T READ) DK/NA 99

<p>q28</p>	<p>Did you, somebody acting on your behalf, the other party or anybody else, make a claim to a court or turn to any other third-party individual or organization to adjudicate, mediate or intervene to help resolve the problem?</p> <p>(SURVEYOR: IF THE RESPONDENT IS CONFUSED, READ: such as the police, a respected family member, or a community or religious leader.)</p>	<p>Yes..... 1 (GO TO q32) No..... 2 (DON'T READ) DK/NA..... 99</p>
<p>q29</p>	<p>Why did you not go to anybody? (SURVEYOR: DO NOT READ OUT OPTIONS. ALLOW RESPONDENT TO ANSWER FREELY. MARK ONE OPTION.)</p>	<p>I thought the problem was not important enough or easy to resolve..... 1 I was confident I could resolve it by myself..... 2 Resolving the problem would have taken a long time or a lot of bureaucratic procedures..... 3 I did not have evidence or a strong case..... 4 Scared of the consequences / The other party is much more powerful..... 5 I did not know what to do, where to go, or how to do it..... 6 Access problems (cost, distance, schedule, etc.)..... 7 I did not trust the authorities..... 8 It would create problems for my family or damage a relationship..... 9 I caused the problem / It was up to the other party..... 10 Other..... 11 (DON'T READ) DK/NA..... 99</p>
<p>q30</p>	<p>Is the problem ongoing or done with? By 'done with' I mean that the problem is either completely resolved or that it persists, but you and everybody else have given up all actions to resolve it further.</p>	<p>Ongoing..... 1 (GO TO q39) Too early to say..... 2 (GO TO q39) Done with, but problem persists..... 3 Done with, problem fully resolved..... 4 (DON'T READ) Don't know/No answer..... 99 (GO TO q39)</p>
<p>q31</p>	<p>Which of the following statements best reflects how the problem was settled? The problem was settled through (SURVEYOR: SHOW SHOWCARD "B". MARK ONLY ONE OPTION.)</p> <p>(SURVEYOR: GO TO q36a)</p>	<p>Agreement between you and the other party..... 1 (GO TO q36a) The other party independently doing what you wanted..... 2 (GO TO q36a) You independently doing what the other party wanted..... 3 (GO TO q36a) The problem sorting itself out..... 4 (GO TO q36a) You moving away from the problem (e.g. moving homes, changing jobs)..... 5 (GO TO q36a) You and/or all other parties giving up trying to resolve the problem..... 6 (GO TO q36a) None of these..... 7 (GO TO q36a) (DON'T READ) DK/NA..... 99 (GO TO q36a)</p>

		q32: Did you, somebody acting on your behalf, the other party or anybody else:	q33: Who initiated (contact) it, you (or somebody acting on your behalf), the other party, or someone else?
A	Make a claim to a court or tribunal	Yes 1 (GO TO q33a) No 2 (GO TO q32b) (DON'T READ) DK/NA 99 (GO TO q32b)	Myself (or someone on my behalf) 1 The other party 2 Someone else 3 (DON'T READ) DK/NA 99
B	Contact the police (or other prosecution authority)	Yes 1 (GO TO q33b) No 2 (GO TO q32c) (DON'T READ) DK/NA 99 (GO TO q32c)	Myself (or someone on my behalf) 1 The other party 2 Someone else 3 (DON'T READ) DK/NA 99
C	Contact a government office or other formal designated authority or agency	Yes 1 (GO TO q33c) No 2 (GO TO q32d) (DON'T READ) DK/NA 99 (GO TO q32d)	Myself (or someone on my behalf) 1 The other party 2 Someone else 3 (DON'T READ) DK/NA 99
D	Turn to a religious authority or community leader or organization	Yes 1 (GO TO q33d) No 2 (GO TO q32e) (DON'T READ) DK/NA 99 (GO TO q32e)	Myself (or someone on my behalf) 1 The other party 2 Someone else 3 (DON'T READ) DK/NA 99
E	Turn to a third-party to mediate the problem or turn to a formal conciliation or arbitration	Yes 1 (GO TO q33e) No 2 (GO TO q32f) (DON'T READ) DK/NA 99 (GO TO q32f)	Myself (or someone on my behalf) 1 The other party 2 Someone else 3 (DON'T READ) DK/NA 99
F	Turn to a formal complaints or appeal process.	Yes 1 (GO TO q33f) No 2 (GO TO q32g) (DON'T READ) DK/NA 99 (GO TO q32g)	Myself (or someone on my behalf) 1 The other party 2 Someone else 3 (DON'T READ) DK/NA 99
G	Turn to another institution or actor	Yes 1 [SPECIFY] (GO TO q33g) No 2 (GO TO q34)	Myself (or someone on my behalf) 1 The other party 2 Someone else 3 (DON'T READ) DK/NA 99

q34	Is the problem ongoing or done with? By 'done with' I mean that the problem is either completely resolved or that it persists, but you and everybody else have given up all actions to resolve it further.	Ongoing 1 (GO TO q39) Too early to say 2 (GO TO q39) Done with, but problem persists 3 Done with, problem fully resolved 4 (DON'T READ) Don't know/No answer 99 (GO TO q39)
q35	Which of the following statements best reflects how the problem was settled? The problem was settled through (SURVEYOR: SHOW SHOWCARD "C". MARK ONLY ONE OPTION.)	A decision or intervention by a court or a formal authority 1 Mediation or arbitration 2 Action by another third party 3 Agreement between you and the other party 4 The other party independently doing what you wanted 5 You independently doing what the other party wanted 6 The problem sorting itself out 7 You moving away from the problem (e.g. moving homes, changing jobs) 8 You and/or all other parties giving up trying to resolve the problem 9 None of these 10 (DON'T READ) DK/NA 99

READ: Regardless of the outcome, do you think that the process followed to solve the problem was:

q36a	Fair?	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA	99
q36b	Slow?	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA	99
q36c	Expensive?	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA	99

q37a	To what extent was the outcome of the problem or dispute in your favor?	Mostly in my favor.....	1
		Somewhat in my favor.....	2
		Mostly not in my favor.....	3
		(DON'T READ) DK/NA	99
q37b	How many months did it take to resolve the problem, from the moment you turned to a court, government office, or third-party? (REGISTER NUMBER)		
q37c	Did you, personally, incur costs (other than your time) in order to solve the problem?	Yes.....	1
		No.....	2 (GO TO q38)
		(DON'T READ) DK/NA	99 (GO TO q38)
q37d	How difficult was it to find the money to meet these costs?	Very easy.....	1
		Somewhat easy.....	2
		Difficult.....	3
		Nearly impossible.....	4
		(DON'T READ) DK/NA	99

q38	How satisfied or dissatisfied are you with the outcome of the problem?	Very satisfied.....	1 (GO TO q40)
		Satisfied.....	2 (GO TO q40)
		Dissatisfied.....	3 (GO TO q40)
		Very dissatisfied.....	4 (GO TO q40)
		(DON'T READ) DK/NA	99 (GO TO q40)
q39	How satisfied or dissatisfied are you with how things are turning out so far with the problem?	Very satisfied.....	1
		Satisfied.....	2
		Dissatisfied.....	3
		Very dissatisfied.....	4
		(DON'T READ) DK/NA	99

q40	Which of the following describe the problem? You can choose more than one option, or none. (ASK EACH OPTION SEPARATELY. MARK ALL THAT APPLY.)	Bad luck / part of life.....	1
		Bureaucratic.....	2
		A family or private matter.....	3
		Legal.....	4
		Political.....	5
		A social or community matter.....	6
		Economic.....	7

READ: To what extent do you agree or disagree with the following statements about the problem?

q41a	I understood or came to understand my legal rights and responsibilities.	Strongly Agree.....	1
		Agree.....	2
		Disagree.....	3
		Strongly Disagree.....	4
		(DON'T READ) Don't know/No answer	99

q41b	I knew where to get good information and advice about resolving the problem.	Strongly Agree 1 Agree 2 Disagree 3 Strongly Disagree 4 (DON'T READ) Don't know/No answer 99
q41c	I was able to get all the expert help I wanted.	Strongly Agree 1 Agree 2 Disagree 3 Strongly Disagree 4 (DON'T READ) Don't know/No answer 99
q41d	I was (am) confident I could (can) achieve a fair outcome.	Strongly Agree 1 Agree 2 Disagree 3 Strongly Disagree 4 (DON'T READ) Don't know/No answer 99

READ: At any time, did the problem cause you to experience:

q42a	Stress-related illness, injuries, or physical ill health	Yes 1 No 2 (DON'T READ) DK/NA 99
q42b	Relationship breakdown or damage to a family relationship.	Yes 1 No 2 (DON'T READ) DK/NA 99
q42c	Loss of income, loss of employment, financial strain or need to relocate.	Yes 1 No 2 (DON'T READ) DK/NA 99
q42d	Problems with alcohol or drugs	Yes 1 No 2 (DON'T READ) DK/NA 99

SURVEYOR: REVIEW QUESTIONS q42a TO q42d.

- **IF THE RESPONDENT ANSWERED “YES” TO ONE OR MORE OF THESE QUESTIONS, GO TO q42e.**
- **IF THE RESPONDENT ANSWERED “NO” OR “DON’T KNOW/NO ANSWER” TO ALL OF THESE QUESTIONS, GO TO q43.**

You said that your problem resulted in a hardship. We would like to learn a little bit more about this situation.

q42e	How many days, if any, did you not work as a result of this hardship?	[Open Response] _____ days
q42f	How much income, if any, did you lose from not working?	[Open Response] _____ [insert income currency]

q42g	Did this hardship cause you to visit a healthcare professional (that is, a medical doctor, therapist, psychologist, etc.)?	Yes 1 (GO TO q42g_1) No 2 (GO TO q42h) (DON'T READ) Don't know/No answer 99 (GO TO q42h)
q42g_1	(ASK IF q42g = 1) If it caused you to visit a healthcare professional, how many visits did you make?	[Open Response] _____ visits to a healthcare professional

q42h	Did this hardship cause you to be hospitalized?	Yes.....1 (GO TO q42h_1) No.....2 (GO TO q43) (DON'T READ) Don't know/No answer_99 (GO TO q43)
q42h_1	(ASK IF q42h = 1) If it caused you to be hospitalized, how many days were you in the hospital?	[Open Response] _____ days spent in the hospital

DEMOGRAPHICS

READ: For the final section of the survey, I would like to ask you some demographic questions.

Relig	What is your religious preference? Are you...	ADAPT BY COUNTRY
Ethni	What is your racial-ethnic background? Are you...	ADAPT BY COUNTRY
Nation	What is your current nationality? Are you...	National (Citizen).....1 Foreigner.....2
Sleep	How many bedrooms does your household have?	Open Response (Numeric)

Fin	Which of the following statements best describes your household's financial situation?	Money is not enough even for basic necessities and buying clothes is difficult1 Can buy basic products but buying clothes is difficult.....2 Can buy basic products and clothes, but not long-term goods.....3 Can buy long-term goods, but cannot buy expensive goods.....4 Can afford sufficiently expensive goods5 (DON'T READ) Don't know/No answer99
Edu	What is the highest degree you have received?	None1 Elementary school diploma.....2 Middle school diploma.....3 High school diploma or equivalent.....4 Bachelor's degree.....5 Graduate degree (Masters, Ph.D.).....6 (DON'T READ) Don't know/No answer 99
Emp	In the past week, have you...? (MARK ONLY ONE ANSWER)	Worked.....1 Had a job, but did not work.....2 Looked for work.....3 (GO TO Marital) Studied.....4 (GO TO Marital) Dedicated yourself to household tasks5 (GO TO Marital) Were retired.....6 (GO TO Marital) Were permanently incapable of working7 (GO TO Marital) Did not work.....8 (GO TO Marital) (DON'T READ) Don't know/No answer99 (GO TO Marital)
Work	In your work or business last week, were you ...? (READ OPTIONS IN BOLD. IF THE RESPONDENT IS CONFUSED, READ DESCRIPTIONS IN PARENTHESES. MARK ONLY ONE OPTION.)	Government worker (Employee of the federal, state, or city government, or any other level of government).....1 (GO TO Marital) Private sector worker (Employee in a private business of any size).....2

		<p>Independent professional (An independent contractor with a bachelor’s degree. S/he does not work for a public or private company as an employee.).....3</p> <p>Self-employed worker (Worker without a bachelor’s degree that performs her/his work independently. S/he works in her/his own business, establishment, or agricultural land and does not have paid staff. S/he does not work for a private business as an employee. This includes skilled and unskilled workers, contractors, and domestic workers.).....4</p> <p>Day laborer (Agricultural worker that performs her/his activities in exchange for pay for a day of work and that does not have ownership of the land).....5</p> <p>Businessman or business women (Owner of a business without paid staff. S/he may work with family without any of them receiving money for their work. This includes artisans.)...6</p> <p>Entrepreneur or business owner (Owner of a business with paid staff).....7</p> <p>Unpaid worker (Person that helps or works in a business or establishment without receiving any pay. This may or may not be a family business or establishment.).....8</p> <p>(GO TO Marital)</p> <p>(DON’T READ) Don’t know/No answer 99</p>
wagreement	Were you employed on the basis of ...?	<p>A written agreement.....1</p> <p>An oral agreement.....2</p> <p>(DON’T READ) Don’t know/No answer 99</p>
Marital	What is your marital status?	<p>Single.....1</p> <p>(GO TO Disability)</p> <p>Domestic partnership/living as married.....2</p> <p>(GO TO Disability)</p> <p>Married.....3</p> <p>Divorced.....4</p> <p>Widowed.....5</p> <p>(DON’T READ) Don’t know/No answer.....99</p> <p>(GO TO Disability)</p>
mcertificate	Do you have a marriage certificate?	<p>Yes.....1</p> <p>No.....2</p> <p>(DON’T READ) Don’t know/No answer 99</p>
disability	Do you have any physical or mental health conditions or illnesses lasting or expected to last for 12 months or more?	<p>Yes.....1</p> <p>No.....2 (GO TO paff1)</p> <p>(DON’T READ) Don’t know/No answer.....99 (GO TO paff1)</p>
disability2	Can you tell me whether they were physical or mental health conditions or illnesses?	<p>Physical.....1</p> <p>Mental.....2</p> <p>Both.....3</p> <p>(DON’T READ) Don’t know/No answer...99</p>
paff1	Do you usually think of yourself as close to any particular party	<p>Yes.....1</p> <p>(GO TO paff3)</p>

		No 2 (DON'T READ) Don't know/No answer 99
paff2	Do you feel yourself a little closer to one of the political parties than the others?	Yes 1 No 2 (GO TO A1) (DON'T READ) Don't know/No answer 99 (GO TO A1)
paff3	Which party do you feel closest to?	ADAPT BY COUNTRY. INCLUDE ALL MAJOR POLITICAL PARTIES.

A1	How many people live in this home? (RECORD NUMBER)	
A2	Are you the head of the household? (In other words, the person who makes the most important decisions, either because your income covers the greatest amount of costs or because you have the higher authority)	Yes 1 No 2 (DON'T READ) Don't know/No answer 99
A3	Are you a beneficiary of or do you receive money from government programs such as scholarships, assistance for single mothers, seniors, disability benefits, etc.?	Yes 1 No 2 (DON'T READ) Don't know/No answer 99
A4	How frequently do you use the internet? (MARK ONLY ONE OPTION)	Daily 1 Several times a week 2 Several times a month 3 Rarely 4 Never 5 (DON'T READ) Don't know/No answer 99
A5	Do you have a mobile phone?	Yes 1 No 2 (DON'T READ) Don't know/No answer 99

READ: Now, I would like to ask you about documents that some people use for identification or legal purposes, such as national ID cards, birth certificates, or land ownership titles. Not everyone has these documents. If you don't have the document I mention, feel free to tell me so.

A6	Do you have..... (ASK EACH OPTION SEPARATELY. MARK ALL THAT APPLY.)	A birth certificate? 1 A government issued ID card? 2
A6b	Does your household have any of the following documents for your current dwelling: a title, deed, certificate of ownership, rental contract, or lease?	Yes 1 No 2 (DON'T READ) Don't know/No answer 99

A7	How many full bathrooms with a shower and toilet are there for the exclusive use of the members of your household?	0 0 1 1 2 2 3 3 4 or more 4 (DON'T READ) Don't know/No answer 99
A8	How many cars, excluding taxis, do you own at this home?	0 0 1 1 2 2 3 or more 3 (DON'T READ) Don't know/No answer 99

A9	Does your home have an internet connection?	Yes.....1 No.....2 (DON'T READ) Don't know/No answer_99
A10	Of all people that live in this house and that are over 15 years old, how many worked during the last month?	0.....0 1.....1 2.....2 3.....3 4 or more.....4 (DON'T READ) Don't know/No answer_99